



ServiceNow Premier Partner

Re-defining Customer Journey

in Banking, Finance Services and Insurance

GREAT SERVICES

TOP NOTCH

SUPERFINE

I AM HAPPY

SUPERB

HIGH QUALITY

EXCELLENT

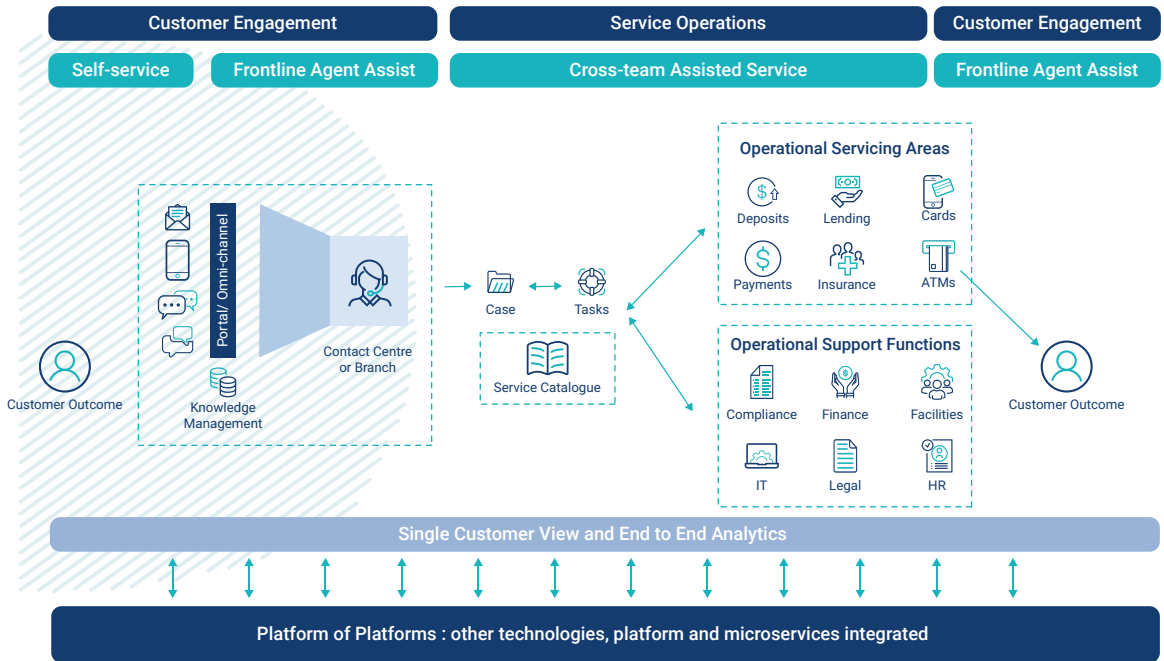
IMPRESSIVE

FIVE STARS

PERFECTLY

VERY GOOD





MANAGING CUSTOMER LIFECYCLE THROUGH A SINGLE SYSTEM OF ACTION

Most of the BFSI Institutions are still using multiple siloed tools and manual processes to engage with their customers leading to disconnected experience. Instead, by using a modern platform with greater integration capability and digital workflow based process the customer lifecycle can be managed efficiently with 360 degree view and improved Customer Experience(CX). DxSherpa Technologies as a technology implementation company has worked in similar scenarios and has helped organizations transition from siloed processes to connected operations.



Consolidate Processes



Reduce Time to Resolve



Automation and Digital Workflow



Deliver Customer Delight

DXSHERPA SERVICES



Digital Consulting and Road-map



Align | Develop | Adapt Digital Workflows



Meet Industry Global Standards



Extended Managed Support Services



IT and Robotic Process Automation

Banking, Financial Services and Insurance organizations must Achieve Business Resilience, Gain Customer Loyalty, Optimize Costs and Manage Risk



ABOUT DXSHERPA TECHNOLOGIES

DxSherpa is a global ServiceNow Reseller and implementation Services organization with an extensive experience in Banking, Financial Services and Insurance Industry. We assist medium to large size organizations in APAC, EMEA and North America regions to provide valued services around IT, Customer, Employee and other workflows. Our result oriented business consultants and technology experts develop transformational roadmaps that lead to business value, Customer ROI realization and Success.

750+

Customers Served

19

Years of Service Industry Experience

2000

Active Employees

300

Dedicated ServiceNow Consultants

09

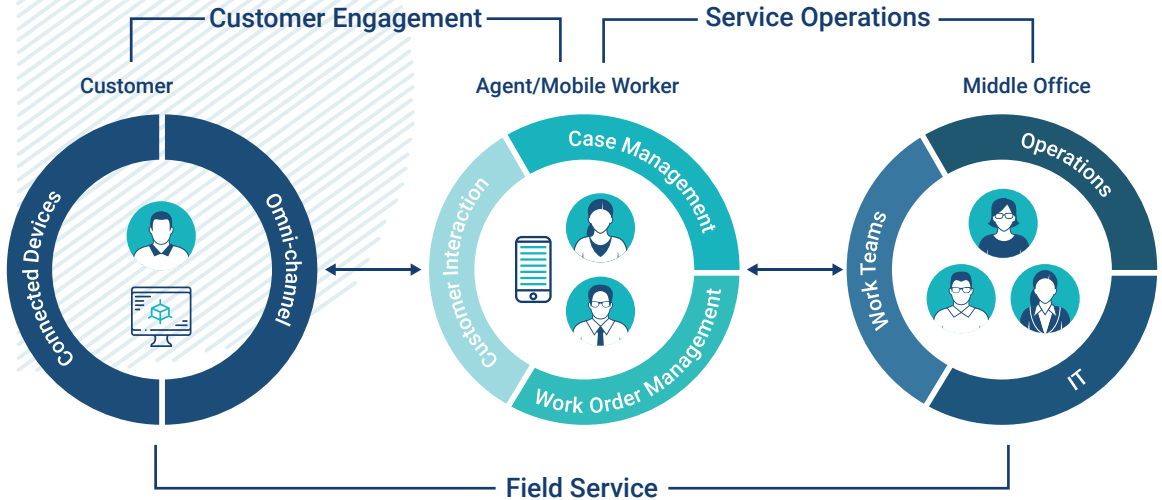
Global Offices

Core Industry Focus

- » **Banking**
- » **Financial Services**
- » **Insurance**

Why Customer Workflows? Transform the customer experience

Break down silos, automate processes across middle office teams, and resolve issues faster



Our Global Presence



Sunrise Business Park,
Near Cummins Campus,
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Other Office Locations



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UAE



Singapore



Netherlands



Germany



Canada



New Zealand