



# Get 24x7

## D X Technical Support



# About DxSherpa

 <p><b>200+</b> Active ServiceNow consultants</p>	 <p><b>16+</b> Years of team exp.</p>	 <p><b>60+</b> Active Clients</p>	<p>servicenow <b>Partner Premier</b></p>
 <p><b>04+</b> Continents served</p>	 <p><b>06+</b> Industries Served</p>	 <p><b>Number .1</b> ServiceNow Community</p>	

## Who We Work With

<b>AIRBUS</b>	<b>UNISYS</b>	 Burckhardt Compression	<b>syngenta</b>
<b>NTT DATA</b>	Capgemini	 amdocs	<b>tieto</b>
 Cognizant	<b>Honeywell</b>	 wipro	<b>T Systems</b>
accenture	 DXC technology	<b>SONY</b>	<b>KPMG</b>
<b>VIACI</b>	 Volkswagen	 TRIHANTJATI GrowthOps	 <b>LIDAMAR</b> Market Leader for



DxSherpa Technologies offers flexible ServiceNow support models which can be supplied as a service to your organization.

Our team will work with client to ensure right model is selected and that model will meet operational and development needs of the support of your ServiceNow platform.

We offer three main Support offerings:

**Resource Based Model**



**Support Automation Model**



**Ticket Based Model**



# Guiding Clients in their **Digital Transformation** Journey

After connecting with clients and prospects, we at DxSherpa have come up with an unique way of solutioning which focuses on three aspects

**1**

**Improving  
Operational  
Efficiency**

**2**

**Engaging Workforce  
at All Levels**

**3**

**Empowering Customer  
Experience with Our  
Partner Platforms**

## Business Benefits of Support Offering are as follows:

**1 Reduce Operational Expenses Year on year**

**2 Continual Service Improvement**

**3 Flexible Model**

**4 Governance meetings highlights areas for improvement with SDM**

**5 Real-time visibility of services**

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THANK YOU

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