



Introducing Unique Consulting Based Approach for Optimized Digital Transformation

Enhancing and Aligning IT Services to Business Outcomes with DxSherpa Automation & Integration Solution Model



Our Differentiators



30+
AutomationEdge-ServiceNow™
Use cases for
Catalog and
Business Automation



Pre-fabricated,
Ready-To-Use
Service
Management
Process



Multiple
Customized
Portal **UI-UX**
Designs



Generous Pool of
200+ Consultants
with **15-20%** of
Bench for
Uninterrupted, Swift
Implementation



Ready-to-Use
Integration
Adapters

Our Services

1

Managed Resource Service

2

Platform Development

3

ServiceNow™ System Integrations

4

Rapid Implementation

5

Enterprise Service
Automation

6

UI-UX design Offerings

Ranked **1st** in ServiceNow™ community Partner Leaderboard contribution globally for the 2nd consecutive year

About The Company

DxSherpa is an Premier Partner of ServiceNow™ with around 15+ years of combined experience in IT Industry. We help clients design and execute services with faster wins in all phases. DxSherpa is a fastest growing technology services company dedicated to service management and specific to ServiceNow™ solution. We are based in India and we serve medium to large customers all around the world. Quality and professionalism are of paramount importance in our work. We are based in India and we serve medium to large customers all around the world. Quality and professionalism are of paramount importance in our work.



DxSherpa is First to Introduce RPA App in ServiceNow™ Store

DxSherpa is preferred partner with AutomationEdge for the seamless automation of service requests from ServiceNow.™ AutomationEdge is an Authorized ServiceNow™ Technology Partner.

DxSherpa ServiceNow™ Platform capabilities along with AutomationEdge, offers a full range of intelligent automation technologies (This includes RPA, cognitive automation including chatbot and machine learning) as an Enterprise Automation Platform to further enhance the RPA implementation process.

DxSherpa Automation Services



AutomationEdge Integration

Managing tickets using AutomationEdge RPA



AutomationEdge App

AutomationEdge listed in ServiceNow™ App store



Using Orchestration, Agent Intelligence and Operational Intelligence

End to end automation through a single centralized platform

Business Benefits

①

20% less time to implement

②

Increased efficiency with elimination of challenges

③

12 weeks of visible ROI post Go-Live

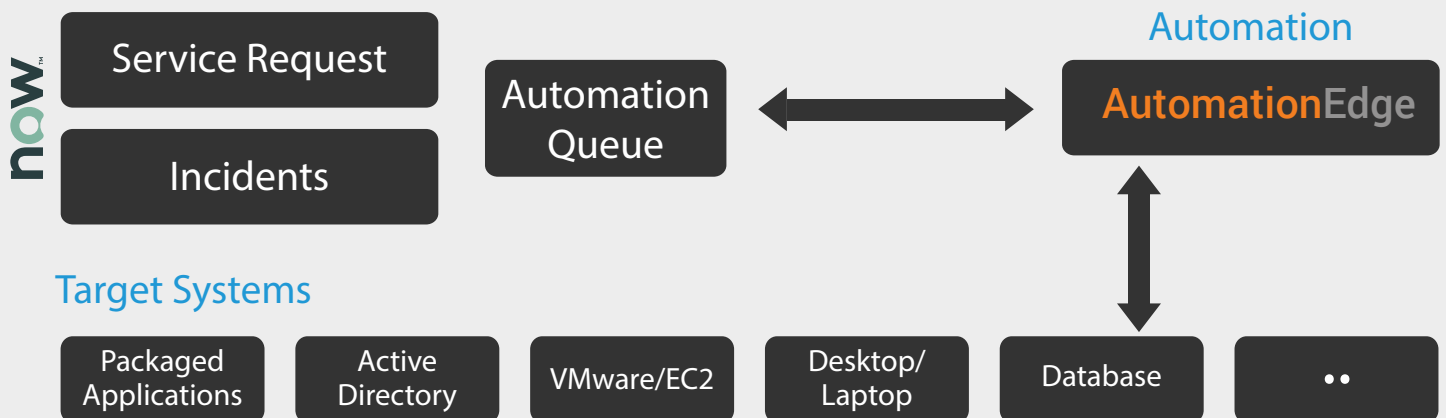
④

30% reduction in it cost

⑤

Effective resource utilization with automation enabled

AutomationEdge Integration



Runbooks

- Email box , Distribution list
- Shared folder
- Password reset
- Server restart, Health check
- Employee onboarding

Base Adapters

- SSH
- PowerShell
- Web Services
- SQL
- GUI

Base Other Adapters

- AWS, Azure, VMWare, Solaris, CISCO ..
- Office 365, Microsoft Active Directory, Exchange Server
- ServiceNow™
- BOX, Airwatch, Microsoft InTune, ..
- Business applications like Salesforce,

